Access your personal medical records, share information easily, and make informed decisions about your health.

Get 24/7 online access from a computer, smartphone or tablet.

- Review discharge information
- View test and lab results during your hospital stay
- Access Discharge Medication Information
- Set up Proxy accounts for children & dependent adults

For more information, please visit stmarys.org/myhealth
Acute Patient Portal Frequently Asked Questions

**When will my data be available?**
Within 48 hours of discharge

**Will sensitive laboratory results be posted in the Patient Portal?**
No

**What should I do if I believe the data is incorrect?**
Refer to the Notice of Privacy Practices for information on how to request an amendment to your record.

**What should I do if my account security has been compromised?**
Contact our Care Line at 317.338.CARE (2273)

**How do I ensure someone else doesn’t sign up for the Patient Portal acting as me?**
The patient initially sets up their access by entering a PIN known only to them. During initial portal registration the patient selects a password known only to them.

**What do I do if I can’t remember my password?**
Utilize the secure password reset on the portal home page

**How will password lockouts, reassignments, or expirations be handled?**
Utilize the secure password reset on the portal home page

**Will documents, pictures or recordings be uploaded via the Patient Portal?**
The ministry will not upload pictures or recordings to the portal. The patient may upload a picture of themselves to their portal profile if desired. The ministry will upload pertinent medical discharge documents.

**Can I print from the Patient Portal or save it to my personal computer?** Yes

**If I print copies of my record from the Patient Portal, will there be a fee?**
There is no fee charged for access to the Patient Portal or copies made therein

**How can I opt out of the Patient Portal or change who I have given access to?**
Patients will receive an invitation to join the portal at discharge but the patient is not obligated to register on the portal. The patient has individual control of all proxy access to their portal account.

**Can I update my health insurance information in the Patient Portal?**
Not at this time

**How do I access my minor dependent’s information?**
The patient portal will have a proxy access for legal guardians.

**If I am the legal guardian of a dependent or healthcare representative for a friend or family member, can I access their record?**
The patient portal will have a proxy access for legal guardians. The legal guardian or patient then has individual control over others who are granted proxy access.

stmarys.org/myhealth